## Highgate Wood and Queens Park Risk Register

Report Author: Joanne Hill


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Rows are sorted by Risk Score


| Action no, Title, | Action description | Latest Note | Action owner | Latest Note Date | Due Date |
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| ENV-NE- <br> HWQP 003a Improve Fire Awareness | Staff are made aware of extreme weather events and 'Trigger Events.' <br> Managers and Supervisors receive weather warnings and this information is shared with staff. | This is an ongoing action. Fire safety audits are reviewed annually and will be reviewed again before summer 2023. | Stefania <br> Horne; <br> Jonathan <br> Meares | 20-Apr-2023 | 31-Mar-2024 |
| ENV-NE- <br> HWQP 003b <br> Emergency <br> Action Plan | Review Emergency Action Plan. Review carried out annually or following incident if appropriate. | The Emergency Action Plan continues to be reviewed and updated annually, and/or after an emergency event. <br> The Trigger Event Policy complements this plan. <br> Signage is displayed at key locations reminding visitors not to light fires or barbeques. Social media messaging has also been used to deliver this message. | Stefania <br> Horne; <br> Jonathan <br> Meares; <br> Jennifer <br> Wood | 20-Apr-2023 | 31-Mar-2024 |



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| ENV-NE- <br> HWQP 007a <br> Review of Property Assets | Review assets in conjunction with City Surveyor's Department. <br> Review of assets is an ongoing process. | Review is cyclical and ongoing. This is coordinated between the City Surveyor's department and local teams. City Surveyor's Department owns, and makes decisions on, the budget. <br> The Corporate Facilities Management contract was recently renewed/replaced. We will keep the situation under review to monitor any changes and reassess this risk accordingly. | Stefania Horne | 20-Apr-2023 | 30-Jun-2023 |
| ENV-NE- <br> HWQP 007b <br> Liaison with <br> City Surveyor's <br> Department | Hold regular Client Liaison meetings with City Surveyor's Department to discuss issues and raise concerns about Building Repairs and Maintenance and Projects. Regular review process. | This is an ongoing action. <br> Client Liaison meetings are taking place at least quarterly. <br> APFM (Assistant Property Facilities Manager) is in regular contact with internal Divisional stakeholders but there have been delays in liaison between the client and City Surveyor's Department. We continue to work with the CSD to resolve service delivery issues. | Stefania <br> Horne | 20-Apr-2023 | 31-Mar-2024 |
| ENV-NE- <br> HWQP 007e <br> Annual building inspections | Annual inspections of all buildings, including residential, carried out jointly by site and CSD to capture maintenance needs. | Inspections of staff accommodation need to be resumed. All defects notified by tenants are reported to CSD for action. | Stefania <br> Horne | 20-Apr-2023 | 31-Mar-2024 |


| Risk no, Title, Creation date, Owner | Risk Description (Cause, Event, Impact) | Current Risk Rating \& Score |  |  | Risk Update and date of update | Target Risk Rating \& Score |  |  | Target Date/Risk Approach | Flight path |
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| ENV-NE- <br> HWQP 004 <br> Climate and Weather <br> 10-Aug-2015 <br> Stefania Horne | Cause: Climate change causes severe storms, wind, rainfall, snow or drought to occur more frequently. <br> Event: More frequent and severe storm damage, flooding, and fires. <br> Effect: Injury or death to staff, visitors, contractors and volunteers; damage to flora and fauna; damage to property; service capability disrupted; temporary site/area closures; increased demand for staff resources to respond to incidents and maintain site safety; increased costs for reactive management; potential insurance claims. | $$ |  | 12 | The current risk score remains Amber 12 (possible / major) due to the increased frequency of extreme weather events. <br> Extreme weather events continue to be managed. <br> MET office Storm Centre warnings are monitored. <br> MET Office Flood Alerts and Warning are monitored. <br> MET Office Fire Severity Index is monitored. <br> 20 Apr 2023 | $\begin{array}{\|l} \overline{8} \\ \hline \frac{1}{3} \\ \hline \end{array}$ | pact | 6 |  <br>  <br>  <br>  <br>  Mar-2024 |  |


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| ENV-NE- <br> HWQP 004a <br> Review Met <br> Office <br> information | Alerts issued to staff via Met Office. Review processes 6 monthly or following an extreme weather event | Trigger Event Policy is embedded into our Business as Usual and ways of working. <br> Met Office Data is reviewed weekly and responded to accordingly by the Duty Manager and Duty Supervisor. <br> Ongoing weekly management through RAID Log process to monitor and manage extreme weather events and to support weekly resource planning process. | Stefania <br> Horne; <br> Jonathan <br> Meares | 20-Apr-2023 | 31-Mar-2024 |
| ENV-NE- <br> HWQP 004b <br> Review of site emergency plans | Site plans reviewed annually or following incident if appropriate. <br> Reviews usually conducted in September and agreed later in the year. | Emergency Action Plan is in place. It is reviewed annually and/or after an emergency incident. | Stefania <br> Horne; <br> Jonathan <br> Meares | 20-Apr-2023 | 31-Mar-2024 |


| ENV-NE- <br> HWQP 004c <br> Extreme <br> Weather <br> Protocol | Ensure compliance with the Extreme Weather Protocol and keep the protocol under regular review. | In accordance with the Extreme Weather Protocol, sites are closed during extreme weather events, such as high winds, lightning/storms or flooding. <br> The Protocol is currently undergoing its scheduled review and being updated as necessary. | Stefania <br> Horne; <br> Jonathan <br> Meares | 26-Apr-2023 | 31-Mar-2024 |
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| ENV-NE- <br> HWQP 009a <br> Target <br> Operating <br> Model | Delivery of the Target Operating Model <br> (TOM). | Staff consultation on TOM Phase 2 proposals took place in early 2023 with the final operating <br> model/structure due to be confirmed by the end of April 2023. <br> Until the new TOM is confirmed, the Interim Director approves three-month Fixed Term Contracts <br> and, where necessary, longer FTCs are considered if supported with a business case. | Stefania <br> Horne | 20-Apr-2023 |


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| ENV-NE- <br> HWQP 010 <br> Delivery of Capital Projects <br> 25-Jun-2022 <br> Stefania Horne | Cause: Lack of Capital Expenditure to support the delivery of essential projects and programmes. <br> Event: Inability to deliver capital projects and programmes due to insufficient funding and lack of budget via Local Risk. <br> Effect: Reputational damage due to the inability of the Division to provide Capital Expenditure for the delivery of projects and programmes. | $\left\lvert\, \begin{aligned} & \overline{8} \\ & \frac{8}{3} \\ & \frac{3}{3} \end{aligned}\right.$ | pact | 12 | The City Corporation is facing significant financial pressures. It is now essential to review capital projects and reassess priorities - this is being carried out. <br> 25 Apr 2023 |  | $\square$ <br> mpact | 6 | 31-Dec-2023 |  |


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| ENV-NE- <br> HWQP 010a <br> Liaison with <br> other <br> departments | Liaise with internal departments to secure <br> funding for capital projects. | Officers have completed a 'Capital Review' standard template and submitted this to the Chamberlain's <br> Department and the Programme Management Office for their consideration. | Stefania <br> Horne | 25-Apr-2023 <br> 31-Dec-2023 |



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| ENV-NE- <br> HWQP 001a <br> Budget <br> monitoring | Monitor budgets monthly and consider <br> income generation opportunities. | A number of posts are being held vacant and most appointments are on fixed term contracts. The <br> final Target Operating Model (TOM) structure is due to be confirmed by the end of April 2023 and <br> implemented from May 2023. <br> Regular reviewing and forecasting of year end budget position is undertaken with Chamberlain's <br> Department. | Stefania <br> Horne | 27-Apr-2023 <br> 30-Jun-2023 |



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| ENV-NE- <br> HWQP 002a <br> Mitigation <br> Actions | Ongoing actions to mitigate this risk. | - Additional monitoring and ecological assessments required. <br> - Messaging via social media asking visitors to use the site responsibly. <br> - Regular Ranger and Constabulary activity. <br> - Programmed restoration work is ongoing. <br> Target set for 2024 as we expect this to be a long-term mitigation exercise. | Jonathan Meares | 20-Apr-2023 | 31-Mar-2024 |



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| ENV-NE- <br> HWQP 006a <br> Annual H\&S <br> site Audits | Continue with annual H\&S site Audits. Sites will carry out audits by peers from within Division. Audits usually take place in August and are signed off later in the year. | This is an ongoing action and reviewed annually. | Stefania Horne | 20-Apr-2023 | 31-Mar-2024 |
| ENV-NE- <br> HWQP 006b <br> Quarterly <br> Divisional <br> H\&S Meetings | Relevant officers participate in Departmental Health and Safety meetings. <br> Hold regular Divisional Health and Safety meetings. <br> Keep staff informed, consulted and updated on H\&S matters. | Departmental and Divisional Health \& Safety meetings have recently been reinstated and will be held regularly. Ongoing action. | Stefania Horne | 20-Apr-2023 | 31-Mar-2024 |



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| ENV-NE- <br> HWQP 011a <br> Tree <br> management <br> systems | Continue to comply with established tree management systems. | A tree management system is in place which includes regular inspections. Trees with issues/features that require action are identified and works are prescribed based in order of priority (high, medium and low) with all urgent works undertaken straight away. <br> A tree failure database is maintained to record significant tree failures at Highgate Wood and Queen's Park. The database is reviewed throughout the year by Tree Management Group which meets quarterly. <br> Expert staff are resident at the site and are, therefore, able to monitor tree condition on a continuous basis. | David <br> Humphri <br> es; <br> Jonathan <br> Meares | 20-Apr-2023 | 31-Mar-2024 |

Appendix 3

| ENV-NE- <br> HWQP 011b <br> Extreme <br> Weather <br> Protocol | Continue to enforce Extreme Weather Protocol and site closures as appropriate (see also ENV-NE-HWQP 004: Climate and Weather) | An Extreme Weather Policy is in place which requires relevant sites/parts of sites to be closed during extreme weather events, such as high winds, lightning/storms or flooding. The Protocol is being reviewed to determine whether the criteria for closure are still appropriate. | Stefania <br> Horne; <br> David <br> Humphri <br> es; <br> Jonathan <br> Meares | 26-Apr-2023 | 31-Mar-2024 |
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| ENV-NEHWQP 011c Annual tree management audit | Annual tree management audit carried out by external consultant | An annual review of systems and inspections is undertaken by an independent external consultant. | David <br> Humphri es; Jonathan Meares | 20-Apr-2023 | 31-Mar-2024 |
| ENV-NE- <br> HWQP 011d <br> Tree Safety Policy | Review Divisional Tree Safety Policy | The Natural Environment Division's Tree Safety Policy will be reviewed in liaison with colleagues across the Division to ensure it is fit for purpose and updated as necessary. | David <br> Humphri es; Jonathan Meares | 20-Apr-2023 | 31-Dec-2023 |
| ENV-NEHWQP 011e Road closure options | Liaise with local authorities regarding possibility of road closures during severe storms. | We have made initial enquiries with neighbouring boroughs regarding the possibility of closing roads adjacent to our sites during extreme storms. This a complicated issue, especially as we are not usually able to give advance notice, financial penalties may be involved and other parties and agencies (e.g. GLA/TfL) would need to be consulted. <br> Further discussions with the relevant local authorities and other parties will be undertaken over the coming months to determine whether this is feasible. | Stefania <br> Horne; <br> Jonathan <br> Meares | 20-Apr-2023 | 31-Dec-2023 |



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| ENV-NE- <br> HWQP 005a <br> Tree and Plant <br> Procurement | Use appropriate tree and plant procurement <br> methods. | Tree provenance is considered. Planting stock is sourced and used in accordance with best practice <br> guidance. This is an ongoing action. | Jonathan <br> Meares | 20-Apr-2023 <br> ENV-NE- <br> HWQP 005b <br> OPM monitoringIdentification and treatment against Oak <br> Processionary Moth. | | The threat of OPM across the North London Division is reducing, but we continue with the Forestry |
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| Commission led management on a targeted caterpillar spray in specific areas and nest removal in |
| others. We are also looking at alternative, nature-based, management strategies. |$\quad$| Jonathan |
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| Meares |$\quad$| 20-Apr-2023 |
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| ENV-NE- <br> HWQP 008a <br> Local <br> Authority <br> relationships | Maintain a close partnership with Planning Authorities. Assistant Director and Officers in contact with neighbouring local authorities in regard to planning issues which may impact the sites. Work collaboratively with local community and civic societies. | Ongoing, the Division makes representations as necessary. <br> Stakeholders, e.g. Consultative Committee and Hampstead Heath, Highgate Wood and Queen's Park Committee, are updated as appropriate. | Jonathan Meares | 21-Apr-2023 | 31-Mar-2024 |
| ENV-NEHWQP 008b Local planning documents | Respond to consultation on the local plans to help influence the content of the documents. | Ongoing. We respond to planning issues as necessary. <br> Stakeholders, e.g. Consultative Committee and Hampstead Heath, Highgate Wood and Queen's Park Committee, are updated when necessary. | Jonathan Meares | 20-Apr-2023 | 31-Mar-2024 |
| ENV-NE- <br> HWQP 008c <br> Planning applications | The North London division monitors planning activity in order to ensure it does not impact the open spaces. | Ongoing. We respond to planning issues as necessary. Relevant planning applications are monitored. <br> Stakeholders, e.g. Consultative Committee and Hampstead Heath, Highgate Wood and Queen's Park Committee, are updated when necessary. | Jonathan Meares | 20-Apr-2023 | 31-Mar-2024 |

